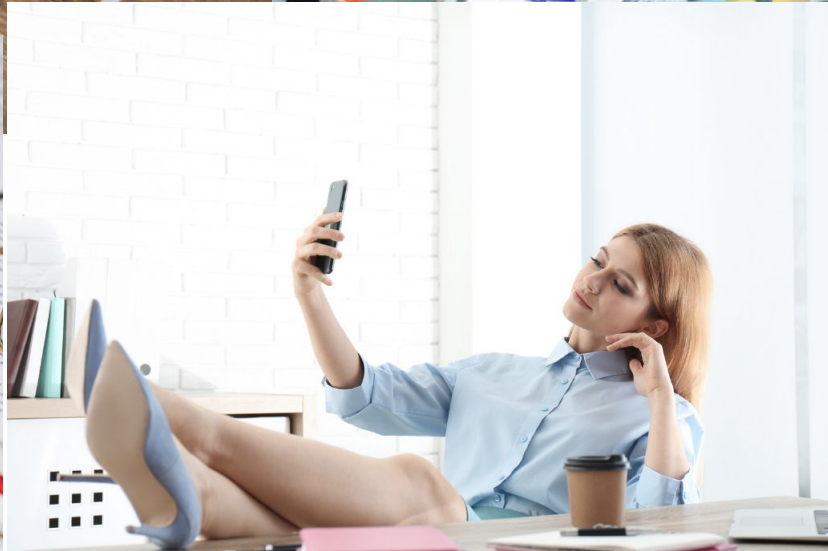


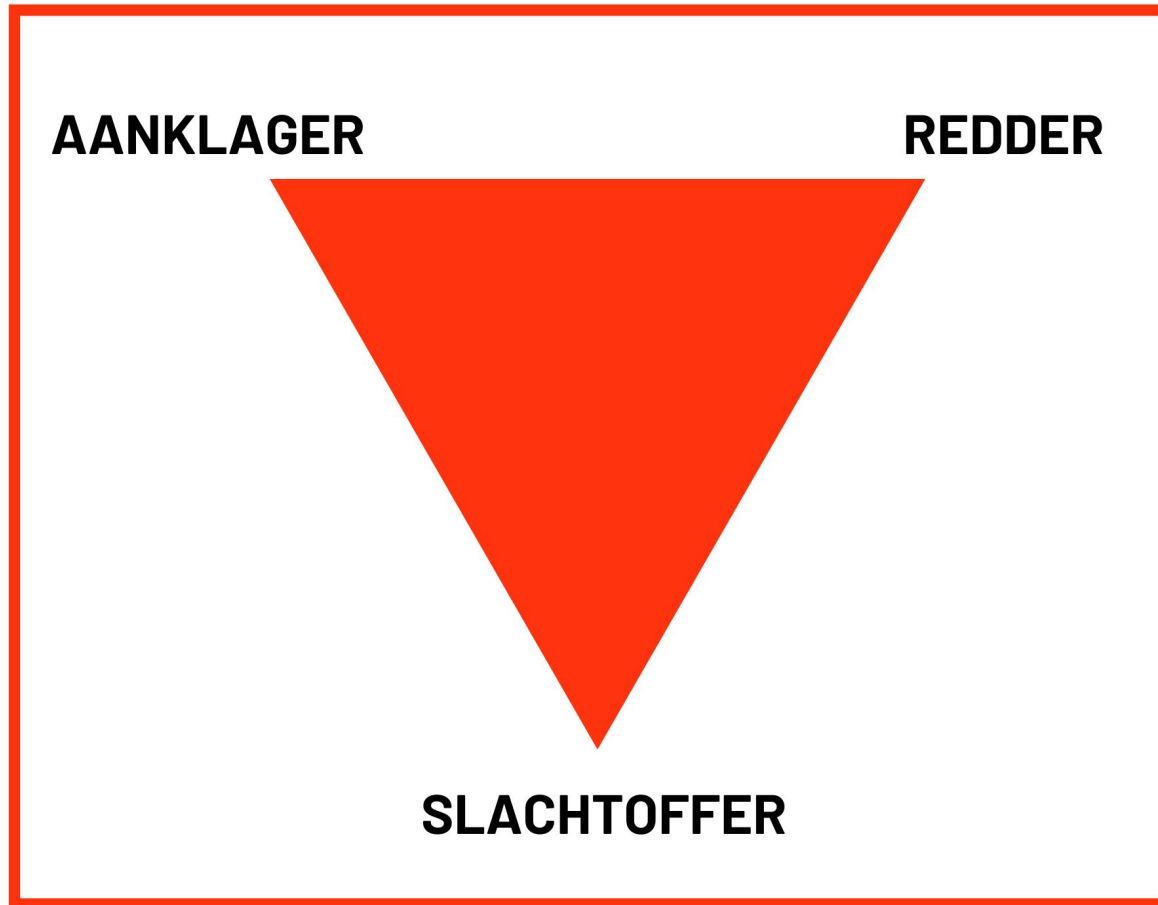
Van klacht naar kracht



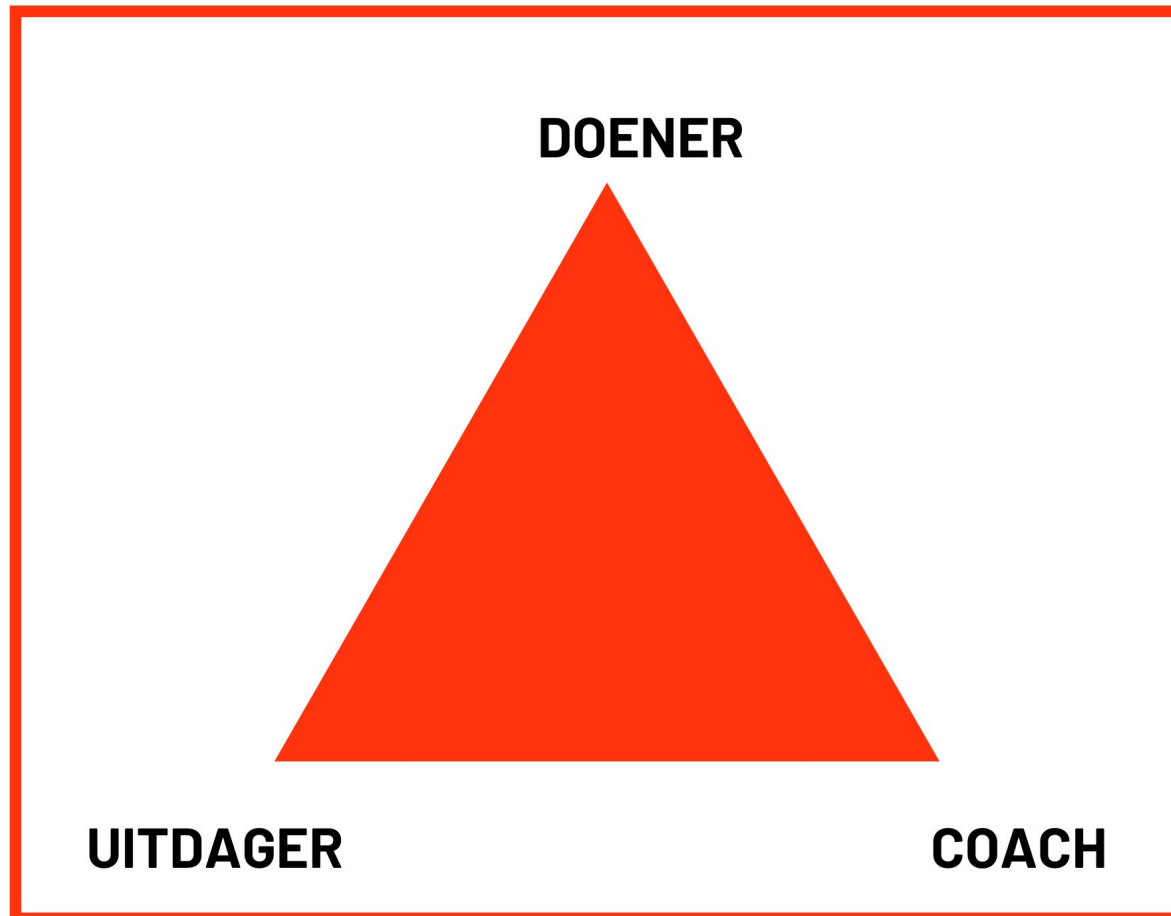
Smartenergizer



Dramadriehoek



Succesdriehoek



3 tips



1. Wees nieuwsgierig

A magnifying glass with a black frame is positioned over a white surface. The lens of the magnifying glass is centered on the text 'Frequently asked Questions', which is written in a black, serif font. The text is arranged in three lines: 'Frequently' on the top line, 'asked' on the middle line, and 'Questions' on the bottom line. The magnifying glass's handle is visible at the bottom right, and the lens's rim is visible on the left and top. The background outside the lens is a light gray.

Frequently
asked
Questions

2. Durf communiceren



3. Handel ernaar

THINK
ABOUT
THINGS
DIFFERENTLY

3. Handel ernaar

1. Wat willen we in de plaats?
2. Wat is daar nu al van merkbaar?
3. Hoe komt het dat dit er al is?
4. Hoe kunnen we dit versterken?

The image features two hands raised against a solid blue background. The hands are illuminated with a mix of red and blue light, creating a dramatic effect. The fingers are spread, and the palms are facing forward. A semi-transparent dark green horizontal band is positioned across the middle of the image, containing white text.

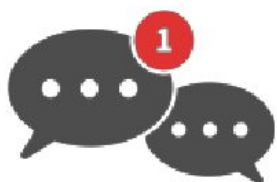
Hoe ga je vanaf nu reageren op een klacht?

Goesting in meer?

Ontdek het in ons **online leerdossier**



Creëer je interactieve en verbindende leerreis



Bedr! fstheater

Spreek grote groepen in één keer aan.



Online leren

Leer in je eigen tempo.



Ludo activiteiten

Wissel ervaringen uit: interactief en activerend



Video

Herhaal of kondig aan met ludieke video's.



Improvisatie

Leer al doende met onze ervaren acteurs.



Opleiding

Korte workshops tot meerdaagse trajecten